

After the assessment team has completed and sent a copy of the report to AUN Secretariat, they will forward it together with a copy of the feedback report to the university being assessed. The purpose of the feedback report is to help in improving the assessment process. Please do not take the feedback as a personal assessment of your performance at the quality assessment. The feedback is meant for improvement in AUN-QA assessment process and as a platform for learning.

A 4-week period is given to the applying university to comment on the fact and objective evidences presented in the assessment report. They may appeal against any wrongful representation of the fact or evidence to the AUN Secretariat. The AUN Secretariat together with the assessors will evaluate and respond to the re-submission of the fact or evidence by the applying university within 2 weeks before it is recommend to the QA Council for release.

Once the final assessment report and certification is endorsed by QA Council, the result will be announced to the applying university and AUN website. Best practices observed during the assessment will be included into the AUN-QA Benchmarking Database.

Within 9 – 12 months after the assessment, the applying university is required to submit a progress report on the recommendations made by the assessment teams to AUN Secretariat.

At any time, the QA Council has the right to revoke the certification status of university if it fails to honour and fulfill its public and social duties, undertakings and obligations to its stakeholders including AUN-QA network.